



TERMS AND CONDITIONS OF HIRE ESTEEM SPA HIRE

When you make a booking, pay a deposit or pay for any hire from us, you will also be accepting these terms and conditions.

ESTEEM SPA HIRE requests that you read this document carefully prior to signing. If there is anything that you do not understand, please ask our delivery team or call us directly on **07427 973518**. When signing this document, you are accepting receipt of the Spa and any items for hire purposes, and have read and agreed to the conditions below.

1. The Spa will be set up one day prior to the booking and must **not** be used for the first 2 hours after filling due to the chemical treatment process.
2. Each Spa is designed for a maximum number of people as per your booking and this **must not** be exceeded.
3. When using the Spa, remove the cover and store away carefully. Make sure the water is not too hot, we advise that you test prior to entering.
4. Please enter the Spa using the steps provided and refrain from sitting on the sides.
5. Over filling of the Spa will cause it to overflow. Each person entering will raise the water level. When the bubbles/jets are activated the water level again rises by a similar amount.
6. We recommend to retain heat, replace the cover when the Spa is not in use.
7. **Always** leave the Spa plugged in and switched on at all times in order for the filtration/heating systems to work.
8. **Do not** use drugs, smoke or drink alcohol when using the Spa.
9. **Do not** use any electrical items within five feet of the Spa including mobile phones.
10. Children **must** be accompanied by an adult at all times when using the Spa and the temperature should be reduced accordingly.
11. It is recommended that when the temperature reaches more than 37.5c you **should not** spend more than fifteen minutes in the Spa.
12. Pregnant women and persons with heart disease, circulatory problems, diabetes or low or high blood pressure should consult a doctor before using the Spa.
13. It is essential that everyone using the Spa, showers before use and no foreign bodies e.g. grass, earth, sand, stones or sharp objects are introduced to the water. The Spa will perform better if kept clean, therefore more enjoyable to use.
14. Chemicals will need to be added. We will go through the procedure with you verbally upon delivery and will leave you with information regarding application, handling, storage etc. If you have any questions just ask.
15. ESTEEM SPA HIRE **will not** be responsible for water damage that occurs from Spa set up indoors, or on grass and decking. See clauses 2 – 5.
16. You are liable for any damage to items provided to you as part of your package, however these are covered by our insurance whilst left unattended*. We recommend that you contact your household insurance company to inform them of this hire and ask them to provide cover.
17. If after making arrangements to collect the Spa at the end of the hire period, we are unable to gain access, there will be a charge of £50.00 for each day.
18. If we have to come out to the Spa whilst on hire to replace dirty water or to rectify a fault and the fault is found to be due to misuse there will be a £65.00 call out charge.
19. Any damage incurred due to misuse or not following the above recommendations will be charged at the current cost price for replacement. Undersigned renter understands the above information and acknowledges that the use of the Spa is at the renters' risk.
20. Collection of Spa – Please leave Spa full, switched on and heating. If the Spa is not full, switched on and heating when we arrive there is a £50.00 charge.
21. Undersigned renter agrees to release this establishment from any and all liabilities incurred with the use of the Spa and any items provided.

Signature of Renter

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Print Name

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Date

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**Excludes punctures, damage caused by any animals, or storms.*